ArmstrongFlooring™

Cleaning and Care Instructions
Luxury Vinyl Planks & Tiles, Hybrid and Laminate Floors

Initial Care

After installation is completed:

- Sweep or vacuum all loose debris/dirt from the floor.
- Mop the floor with a damp mop (not wet) and a pH neutral cleaner.
  - Rinse the mop head regularly to avoid simply shifting dirt around.
  - Mop in the direction of the floor grain, to avoid dirty water build-up in the embossing.
  - Avoid too much water – use only a damp mop. Water will not damage the floor, but will get between the joins and loosen the adhesive (LVP/T), or trap water under the floor (hybrid/laminate floors).
- Stubborn marks left after the construction phase can be removed using a soft white scouring pad and a pH neutral cleaner. Be careful not to damage the surface, and ensure the floor is completely cleaned and dried leaving no residue.

Cleaning your Floor

Regular cleaning (daily or a few times a week) is recommended depending on the foot traffic. A build-up of dirt on the floor can lead to damage, such as micro scratching of the surface – this in turn makes the floor harder to clean. Recommended cleaning methods:

- Removal of loose debris/dirt using a vacuum, electrostatic mop, soft/medium bristle broom or let a robot vacuum do the work.
- Remove any marks and keep the floor looking good by damp mopping (either using an electrostatic mop or robot vacuum with a mop function) using a pH neutral cleaner.

Please note:

- Steam mops and robotic cleaning devices with a steam function should not be used.
- Where robotic vacuum/mop devices are used, operate them on a low-moisture setting and avoid leaving excessive water on the floor surface.

Caring for your Floor

Your new floor has been engineered to be scratch and scuff resistant, and easy to clean. It is not however bullet-proof. We recommend you take care of your floor with the following:

- Floor protectors on furniture legs (felt type furniture protectors).
- Door mats at all doors that are external (front and back doors for example). This should include a course external mat and a medium internal mat.
- Clean up spills as soon as possible.
- Do not use abrasive tools or abrasive cleaners.
- Use only pH neutral cleaners. Follow manufacturer's instructions.
- Protect your floor from constant direct sunlight (install tint, drapes, curtains or blinds to windows).

Please note:

- Rubber backed mats and chair feet will discolour the floor.
- Scratches and scuffs to the floor make it harder to clean.

Commercial Applications (in addition to above)

- For LVP/LVT and hybrid floors only – In commercial environments and high traffic areas regularly wet mop and/or scrub flooring to remove soiling and contaminants (use PH neutral cleaner and auto scrubber with medium bristle brushes e.g. Hako Wizard – follow manufacturer's instructions).
- The floor can be buffed with a soft white pad to remove scuffs/scratches.
- Commercial entrance mats with a walk-off zone of 3.5m and installed to the mat manufacturers specifications.

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