

Care and Maintenance Guidelines

Post Installation

To allow adhesives to cure, please avoid walking on the floor for at least 24 hours (recommended 48 hours) following the completion of installation, or otherwise follow adhesive manufacturer guidelines. It is critical the temperature of the installation site are maintained for 48 hours post installation and window coverings are used for the adhesive to reach full strength in the correct state.

Lifestyle and Usage

- ◆ Avoid temperature extremes. The temperature in the space must be kept within 7 degrees above and below the temperature of installation. Vinyl is thermoplastic and expands and contracts minimally with temperature changes. It is recommended that vinyl is installed at the median temperature of a space, most commonly 18 – 20°C and any variations of the space outside this, for example if installed at 19°C, hence the lowest temperature in the space should never fall below 12°C and the maximum should not exceed 26°C.

Avoid placing any rubber matting or rubber items on your vinyl plank flooring. A phenomenon called “plasticiser migration” causes the plasticisers in rubber to migrate into vinyl products, causing colour changes in your vinyl floor. This can come in the form of rug / mat backings, furniture feet, rubber shoes / slippers, trolley wheels, wheelchairs

- ◆ Clean up liquid spills and contaminants as early as possible. Vinyl is resistant to most stains, however, some substances (tar, grease, oil, dyes, waxes, dyes, mustard, curry, cordial) in some environments may be susceptible to migrating into the floor’s wear layer.
- ◆ When moving furniture, please lift it and never drag it over the floor. Use a dolly when moving heavy furniture or appliances. However, first use floor protectors or masonite to protect the floor. Do not slide or roll heavy objects across the floor.
- ◆ Use door mats and rugs at entrance areas to prevent dirt, sand, grit and other substances such as oil, asphalt or driveway sealer from being tracked onto your floor.
- ◆ Don’t walk on the floor with stiletto-style heels, spiked golf shoes, rugby boots or cleats.
- ◆ Protect furniture and chair legs with felt caps (these can be stuck to the bottom of furniture legs). On heavy furniture, felt backed castors can be used if required. They must not be rubber-based.
- ◆ Remove any water and spillages as soon as possible, as moisture can affect the adhesion of the glue and cause planks to weaken and separate from the subfloor over time.
- ◆ As with all flooring products your new vinyl floor can be affected by excessive natural and artificial UV light. Your floor may change colour when exposed to excessive UV conditions for long durations. Shifting and alternating rugs over time is also a good idea.
- ◆ Window and large door openings require UV protection with sun blinds, drapes or similar. These types of window & door treatments should be in place prior to or immediately after occupancy.
- ◆ Trim pet claws. Large pets running through the house may scratch any finish.

- ◆ Window coverings also help prevent the temperature of the floor increasing above liveable temperature. The temperature in the space must be kept within 7 degrees above and below the temperature of installation to avoid excess expansion or contraction.

Cleaning Guidelines

- ◆ Always dry clean the floor first before damp or spray mopping the floor. We recommend a spray mop where the floor dries within a few minutes.
- ◆ If vacuum cleaning, make sure the head of the vacuum has a soft brush and no protruding metal that could damage the floor. Make sure the vacuum doesn't drag sand, stones or grit across the surface of the floor.
- ◆ The recommended way of cleaning is lightly misting an area of the floor with water or a PH Neutral cleaning solution and wipe over with a microfiber Mop. PH neutral cleaning solutions or plain water are recommended, however, please observe, and follow manufacturer's instructions.
- ◆ Do not steam clean the floor or use a wet and dry electric vacuum cleaner.
- ◆ Never clean a floor with common household detergents, polishes, steel wool pads, wax or similar products, as they are abrasive and will damage the clear surface coating. Never use traditional wax or steel-wool on your Hybrid floor. Royal Floors Care and spray mops are a worthwhile investment.

⚠ TO AVOID (IMPORTANT SUMMARY)

- ◆ Dragging furniture and heavy objects across the floor.
- ◆ Prolonged exposure to direct sunlight and heat. Use window coverings where possible when the floor is exposed to direct sunlight.
- ◆ Steam mopping, wet mopping, wet & dry electronic vacuum cleaners, abrasive cleaning materials, harsh detergents, solvents.
- ◆ Polishing, waxing, oiling and sanding the floor.
- ◆ Leaving pet or animal urine on the floor.